

## **The importance of pharmacovigilance notifications in teaching hospitals: Experience reports**

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### **ABSTRACT**

Pharmacovigilance is an important activity for society, it contains a complex regiment in the hospital environment that aims at total patient safety as well as analysis of problems related to the use of medications, risks that can be harmful to health during the hospitalization process. There are numerous errors in the use of medications, so applying the risk management tool in the establishment can be an alternative to ensure a safe process, so that they can create risk prevention strategies it is important to identify and analyze the causes of events and implement preventive actions before and after the occurrence. The objective of this study is to describe the importance of pharmacovigilance notifications for patient safety during the period of hospitalization in a teaching hospital. This is a qualitative research, with a descriptive character of the actions developed by the hospital clinical pharmacist in conjunction with the multiprofessional team to promote safe practices for the prevention of medication errors and harm reduction. A well-developed management system implemented in the service ended up generating the actions developed such as: review and training of the protocol for prescribing, dispensing and administering medication; technical notes; implementation of the protocol based on the visual identification of medications; standardization of the identification labels of the medicines; change in electronic medical prescription of medicines, visual identification on packaging, training on pharmacovigilance; annual training with new residents and prescribing physicians. The strategic actions developed and implemented by the team served to create a safer environment, with this safe processes promote safe practices during the hospitalization period. The team's performance in the creation of strategies was important and enriching, pharmacovigilance is an important instrument in the prevention of any adverse events, encouraging notification is extremely relevant, being a key piece in patient safety.

**Keywords:** Pharmacovigilance, Patient safety, Health teams.

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